



**Accessibility Symposium  
for  
Higher Education  
*Administrators***

**Janet Sylvia**

**Web Accessibility Group (WAG)  
AMAC Accessibility Solutions and  
Research Center**

**CSUN 2017**

# About AMAC



- **AMAC Accessibility Solutions and Research Center**
  - Georgia Institute of Technology, Atlanta, GA U.S.A.
  - University System of Georgia
  
  - Colleges, Universities, K-12, Corporations, Non-profits, Government
  
  - Equal access to education, work and life for individuals with disabilities
  
  - Services: Accessibility Compliance, Assistive Technology, Braille, Captioning, Described Media, E-text, Research, etc.
  
  - Initiatives, including Web Accessibility Group (WAG) for Higher Education

# About WAG



- **Began 2011**
- **Purpose**
  - Bring together individuals seeking to comply with web accessibility laws and implement accessibility guidelines and best practices
- **Benefits**
  - Listserv
  - Monthly (Online) Meetings
  - *Special Events*
  - Spotlight
  - Website

# Accessibility Symposium for *Administrators*



- **First of Its Kind Event**
  
- **Purpose**
  - Information & Communications Technology (ICT) - *Accessibility*
  - Section 508 *Update* (U.S.A.)
  
- **Goals**
  - 1) Provide a Review Legal Requirements
  - 2) Provide Tools and Resources for Implementing Accessible ICT

# Target Audience



- **Top-Level Administrators**
  - Presidents, Provosts, Vice Presidents, CIOs, Compliance Officers
  - *Or their designates*
- **University System of Georgia (USG)**
  - 31 Colleges and Universities
  - System Office
- ***Invited Guests:* Technical College System of Georgia (TCSG)**
  - 22 Units
  - System Office

# Sponsors



- **AMAC and WAG**
- **Georgia Institute of Technology (GT)**
  - *President*
  - *Compliance Officers*
- **University System of Georgia (USG)**
  - *Executive Vice Chancellor*
    - *Vice Chancellor of Academic Affairs and Policy*
    - *Vice Chancellor of Student Affairs*
    - *Vice Chancellor and CIO*
    - *Assistant Vice Chancellor for Legal Affairs*

# Planning



- **10 months**
- **Approval and Support**
  - Executive Vice Chancellor’s Office
- **Planning Committee, 7 Members**
  - AMAC (4)
  - University System of Georgia (3)

# Agenda (9am-12noon)



- **Welcome**
- ***IT Accessibility: What Campus Leaders Have to Say***
- **Review of Legal Requirements**
- **Accessibility and Technology in an Evolving Legal Landscape**
- **Institutional Perspective**
- **Basics of ICT Accessibility**
- **Accessible Procurement**

## ***Break***

- **Components of a Campus Accessibility Plan**
- **Web Accessibility Group (WAG) for Higher Education**
- **Statewide Technical Assistance Center**
- **Strategies of Institutional Implementation**



# Agenda and Slides



- **[www.amacusg.gatech.edu/wag](http://www.amacusg.gatech.edu/wag)**
  - From Navigation Menu, select USG Symposium

# Welcome



- **WAG Coordinator, AMAC**
- **Vice Chancellor for Academic Affairs & Policy, USG**
- **Vice Chancellor for Student Affairs, USG**
- **President, Georgia Institute of Technology**
- **Director, AMAC**
- **Special Populations/Career Services Coordinator, TCSG**

# Video




- ***IT Accessibility: What Campus Leaders Have to Say***
  - Produced by University of Washington, DO-IT Center
- **Featured:**
  - Chancellor, Chancellor’s Office
  - Presidents, Vice Presidents, Associate Vice Presidents
  - Provost, Vice Provost
  - CIO, Assistant CIO, Associate CIO
  - Director of IT Policy

# **Review of Legal Requirements**

## **Accessibility and Technology in an Evolving Legal Landscape**

**Manuel 'Mike' Galifianakis**

*ADA Coordinator for the Georgia State  
Financing & Investment Commission*



# **Basics of Information and Communications Technology (ICT) Accessibility**

**Janet Sylvia**  
*WAG Coordinator, AMAC*

# Procurement & Accessibility

**Joy Kniskern, M.Ed., CRC**  
Special Projects Initiatives  
AMAC Accessibility Solutions and  
Research Center



# INSTITUTIONAL PERSPECTIVE

USG ACCESSIBILITY SYMPOSIUM

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J. Denise Johnson Marshall  
ADA Compliance Coordinator

CREATING THE NEXT®


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# Components of a Campus Accessibility Plan

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Cyndi Rowland, Ph.D.





# **Web Accessibility Group (WAG) for Higher Education**

**Janet Sylvia**

*WAG Coordinator at AMAC*



## **USG | TCSG Accessibility Symposium**

# **A Georgia Statewide ICT Technical Assistance Center**

Tuesday November 1, 2016  
Christopher M. Lee, Ph.D. | Department Head  
AMAC Accessibility Solutions and Research Center  
USG | Georgia Institute of Technology

[www.amacusg.org](http://www.amacusg.org)



# Strategies for Institutional Implementation

*Panel Discussion*

# Attendees (By Number)



- **140 Attendees**
  - **University System of Georgia (USG) 111**
  - **Technical College System of Georgia (TCSG) 22**
  - **Private University (GA) 2**
  - **Out-of-State Universities (AL, TN) 2**
  - **Attorney General's Office 2**
  - **K-12 Educator 1**
  
- **2 Guest Speakers**
  - **State ADA Coordinator (Georgia)**
  - **Executive Director, WebAIM (Utah State University)**

# Attendees (By Role)



## Administrators

• Chancellor	05
• President	19
• Provost	05
• CIO	07
• Legal Affairs	15
• Dean	02
• Director	29
• Project Mgr	03
• Faculty	06
• Accessibility Svcs	11
<b>Total</b>	<b>102 or 73%</b>

## Support

• Disability Svcs	13
• Online Learning	09
• Web and IT	16
<b>TOTAL</b>	<b>38 or 27%</b>

# Attendees (By System)



- ***Primary Audience: University System of Georgia***
  - 31 Colleges and Universities
  - System Office
  - **26 of 32 units (or 81%) represented**
  
- ***Invited Guests: Technical College System of Georgia***
  - 22 Units
  - System Office
  - **8 of 23 units (or 35%) represented**
  - **100% of invited audience attended**

# Post-Symposium Survey and Comments



- ***“Very informative! I plan on being involved to do our part in making sure we are not only compliant, but proactive in accessibility.”***
- ***“Thanks for the great information. I’m excited about implementing a lot of things that were discussed.”***
- ***“Great event...a full day of training would be welcomed.”***

# Resulting Changes



- **Administrative**
  - Required staff to review Symposium presentations
  - Created mandatory compliance training (in-process)
  - Established ICT Accessibility Team
  
- **Academic and Online Courses**
  - Distance Learning Committee formed Accessibility Sub-Committees
  - Accessibility into Quality Matters Certification for Online Courses
  - Purchased tools to facilitate captioning for faculty



# Resulting Changes (con't)



- **Procurement**
  - Ensure teaching tools are accessible when procured
  - Attended follow-up Accessible Procurement Training
    - WAG website>Monthly Meetings
  
- **Websites**
  - Hired consultants to conduct full accessibility audits
  - Purchased automated accessibility checkers
  - Delayed roll-out of new website

# Elements of Success



- **Partner with University System**
- **Weigh options: Half-day vs. Full-day event**
- **Widely Disseminate Symposium Information**
- **Provide Post-Symposium Support**

# Future Plans



- **Would you send staff to a full-day training next year?**
  - **88% *Extremely Likely, Likely***
  
- **Annual Event**

# Questions and Contact Info



**Janet Sylvia**

**AMAC**

**wag@amac.gatech.edu**

***Symposium Agenda and Slides***

**[www.amacusg.gatech.edu/wag](http://www.amacusg.gatech.edu/wag)**

**Navigation Menu>USG Symposium**