

**Accessing Alternative Text** 

# AMAC student guide



www.amacusg.org



**Alternative Media Access Center** 

address.

512 Means Street, Suite 250 Atlanta, Georgia 30318 USA

technical support. 866-418-2750

8 a.m. until 5 p.m. Monday-Friday

phone. 404.894.8000

email. amactech@amac.gatech.edu

{Voice messages and emails will be returned by the next business day}

fax. 404.894.8323 website.

www.amacusg.org

Alternative formats of this guide are available upon request. Version 4 (9/2010)



## Table of Contents

Introducing AMAC	.4
How do I order books from AMAC?	. 5
What book format is best for me?	.5
How will I get my Books?	.6
How do I unzip a file?	. 7
How do I download and install reading software?	. 8
Minimum System Requirements	. 8
How do I read my RFB&D book?	.9
What do I do if I need help?1	L <b>O</b>



# Introducing AMAC



#### What is the Alternative Media Access Center (AMAC)?

AMAC produces and distributes alternative media and assistive technology for students who need help studying for college courses. AMAC also trains students in the use of these materials.

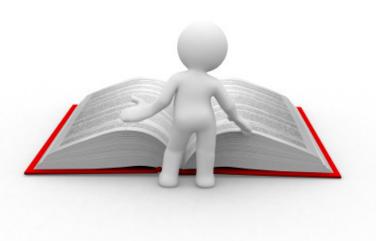
#### Is AMAC for every student in college?

No. AMAC is only for students with print-related disabilities.

Print-related disabilities can be learning differences, visual impairments, blindness or physical challenges, e.g., turning a page or holding a book.

#### What is alternative media?

Alternative media is printed materials, such as text books, converted to a format other than a traditional hard copy. Examples of alternative media include electronic text (e-text), large print, braille, audio files, closed captioning, accessible web sites and tactile graphics. Alternative media formats often require assistive technologies to access.





#### What is assistive technology?

Assistive technology is any piece of software or equipment that helps to increase productivity in school, work and/or the social environment, such as a spell checker, a grammar checker, or software that reads aloud what is on your computer.

www.amacusg.org



# AMAC Books

#### How do I order books from AMAC?



#### Books

1. First, you will go to your disability service provider (DSP) and review and sign off on the student service agreement form. You only need to do this once.

2. Next, each semester you will need to provide the title, author, ISBN and publisher of your books to your service provider.

3. Then, your service provider will order your books from the AMAC on-line system.

#### What book format is best for me?

AMAC provides materials in different formats based on the needs of the student, the content being converted and the availability of the format. AMAC is dedicated to providing students with high quality material in a timely manner. Be advised that some formats may take longer to produce than others.

#### **Format/File Types**

**DOC Format**: Similar to a Microsoft Word document, this format realigns the text into a single column. Images may be left in the document or replaced with text descriptions. This format allows for text-to-speech software to read the text aloud by a computer. File Delivered from the Student Center on the AMAC web site. .doc

.txt .rtf

#### **PDF Format**

This format retains the look of the page being processed including columns, images and layout. This format allows for text-to-speech software to read the text aloud by a computer.

.pdf

File Delivered from the Student Center on the AMAC web site.



#### **Recorded Audio Options**

#### **Audio File**

Compact Disc (CD)

These CDs are produced by RFB&D. Printed text is read by volunteers and recorded. The specially formatted CD allows users to navigate the audio recording.

CD by mail to the DSP office.

CDs are loans and should be returned.

These electronic files are produced by RFB&D. Printed text is read by volunteers and recorded. The specially formatted file allows users to navigate the audio recording.

These CDs or electronic files are the standard in digital talking books for people with print disabilities. Features include book skimming, book division by page, chapters and headings, table of contents and note-taking capabilities.

#### **Braille Options**

#### **Embossed Braille**

These pages employ embossed dots evenly arranged in quadrangular letter spaces or cells, allowing touch reading for the blind.

Embossed pages Standard postal service to DSP office

#### **Electronic Braille Text**

These electronic files provide commands to a refreshable braille display device in order to provide access to text for braille users. This form of braille avoids the volume of paper required to print/emboss braile in hardcopy.

Electronic file

Standard postal service to DSP office

#### How will I get my Books?

Students will pick up their electronic books from AMAC's Student Center. You will receive an email notifying you that your electronic book (file) is available for download. The subject line of the email will be: Alternative Media Access Center Book Order Completed.

#### To pick up the file:

1. Follow the LINK in the email to the AMAC Student Center.

#### **After entering the Student Center**

2. Enter your Email address.	Email:	
3. Enter your PIN as requested.	PIN:	



6 AMAC Support Line Toll Free Number: 1-866-418-2750



the Student

5. On the My Orders page, click the View Order icon 📔 or and download electronic book files.	Order Number	to view detailed information

U Download

6. On the View Order page, scroll down to the Downloads section and click on the Button File to start the download.

7. Select Save

4. Click Login

8. Unzip file if needed.

#### How do I unzip a file?

If your operating system is Windows XP or Vista:

1. Navigate to where you saved the zip file you downloaded.



A menu similar to the following will appear.

3. Select Extract All... on the pop-up menu.



<b>Open</b> Search Explore
Extract All Open With
Send To
Cut Copy
Create Shortcut

4. This will open the file which will create a folder, with the name of

the zip file that contains the contents of the zipped file.

5. In the Extraction Wizard, select

Next > \_\_\_\_\_ each time you are asked.

# **Reading Technology**

#### How do I download and install reading software?



You will need to install text reader software in order for the computer to read your electronic documents. We provide all AMAC students with access to text reader software directly from the AMAC Student Center. The only limitation is that these programs can only be installed on computers owned by you or your parents.

To download and install the software, you will need to log on to the AMAC Student Center: https://amacusg.org/studentcenter.php

1. Logon to the Student Center.

2.	Enter your Email address.	Email:	
	PIN: Enter your PIN.		
4.	Click Login.		
5.	From the My Orders page of	click on	Download Software

#### **Minimum System Requirements**

Check your system to see if it meets the minimum requirements for the programs you have selected.



In general, the recommended system requirements are:

#### **Windows Computers**

- Operating system: Windows XP or VISTA
- CPU: 500MHz or faster
- Disk space: 500 MB of free space
- RAM: 512 MB of RAM (1GB is ideal)

#### **Mac Computers**

- Operating system: Requires Mac OS X v. 10.4 or higher
- CPU: Must be an Intel chip
- Disk space: 1.2 GB of free space
- RAM: 512 MB of RAM (1GB is ideal)

#### How do I read my RFB&D book?

Recording for the Blind & Dyslexic (RFB&D) CD players and Victor Reader software can be used for all RFB&D CD books and other AMAC CD audio books.



To use the RFB&D players and software the following information is required:

#### For RFB&D players

• Member PIN: 7323

#### To register and use RFB&D Victor Reader Software

- Membership ID Number: A27182
- Member PIN: 7323

Additional information for installation and registration of Victor Reader Software can be found in the AMAC Student Center.



#### What do I do if I need help?



## 1 call

AMAC Technical Support 1-866-418-2750

8 a.m. until 5 p.m. Monday-Friday

{Voice messages and emails will be returned by the next business day}

## 2 email

amactech@amac.gatech.edu

## **3** web

AMAC Wiki: http://www.amac.gatech.edu/wiki

## **4** print

Student Guide, quick reference guides and other materials will be available through the AMAC Student Center.